



"For us it's very much about going that extra mile"

Contact Our Sales Team
Tel: 01344 203006
Email: hello@cjcoaches.com



COVID-19 Terms and Conditions.

From the 1st of September until further notice the rights and obligations set out below apply to your booking and are in addition to our standard Terms and Conditions.

In accordance with our duty to comply with applicable health and safety legislation and appropriate UK Government guidance in relation to COVID-19 we will be taking the following steps to safeguard our customers.

- To ensure effective social distancing a minimum of 1.5 meters distance between passengers will be enforced.
- Government guidance states that face coverings are mandatory for the entirety of the coach journey.
- Temperature checks will be taken before the coach leaves. If you are showing a temperature above 37.8°C, or any symptoms of COVID-19 we reserve the right to refuse entry onto our coaches. A full refund will be issued.
- In line with Government advice we recommend regularly washing your hands, using hand sanitiser and avoid touching your face to reduce the risk of spreading COVID-19.
- If you, or someone in your Group, experience symptoms of COVID-19 within 14 days prior to our scheduled departure date we politely request that you do not embark on a journey with us, but ask you to contact our team so that we can process your refund.
- We will store the Identity and Contact data of all our customers in accordance with our normal course of business. Please note that we may also be required to share visitor personal data, including but not limited to the aforementioned Identity and Contact data with the UK Government if requested under the COVID-19 track and trace measures.
- If a scheduled trip is cancelled due to COVID-19, a full refund will be issued to each customer.